



RELIANCE SURFACES®
Surfaces That Tell a Story.

Quartz Countertop Care Tips

Regular Cleaning

Reliance Quartz surfaces are hard and non-porous, making them exceptionally simple to clean and maintain their pristine appearance. In most situations, a bit of mild soap and water or a gentle detergent solution is all that's needed. For tougher blemishes, apply a non-abrasive cleanser like a **Soft Scrub® Liquid Gel without bleach** or a mild degreaser to a damp cloth and wipe over the surface. Rinse away any residue with warm water and dry with a paper towel, leaving your surface renewed!

Since Reliance Quartz is non-porous, it won't ever need polishing or sealing. Avoid trying to polish the surface and refrain from prolonged rubbing in one spot.

Stubborn Stains

If needed, generously apply a non-abrasive cleanser like **Soft Scrub® Liquid Gel without bleach** to a damp soft cloth (not directly on the countertop). Wipe the area using circular motions, rinsing thoroughly with water and dry with a soft cloth or paper towel.



Metal and Rust Marks

For **spot cleaning only**. Due to the abrasive nature, use the **Bar Keepers Friend Liquid Only** like this: Place a small amount on a damp cloth. Using very light pressure, work the affected area with a circular motion, rinsing fully with warm water after. Dry with a soft cloth or paper towel. **Do not use scouring pads.**

Food Preparation

To maintain the integrity of your countertop and prevent dulling kitchen knives, we advise always using an appropriate cutting board and **Avoid cutting directly** on the Reliance Quartz surface.

Dried Spills

To eliminate adhered materials such as food, gum, or nail polish, start by scraping away the excess using a plastic putty Knife. Apply a small amount of **Soft Scrub Liquid gel** onto the light blue sponge side of a **3M Scotch-Brite™ Non-Scratch Foam Scrub**. Gently rub over the mark and rinse thoroughly with warm water to remove it.



Quartz Care and Maintenance Resources

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SCAN THE QR



Cleaners or chemicals to avoid?

Prolonged exposure to harsh cleaning solutions may permanently damage or discolor the countertop surface. Avoid exposing Reliance Quartz to chemicals like oven cleaners, floor strippers, paint removers, oil soaps, toilet cleaners, tarnish removers, furniture polishes, drain products, battery acid, dishwasher detergent, etc. If accidental exposure occurs, immediately rinse with water to neutralize the effects.

What is Reliance Quartz's durability like?

Reliance Quartz is extremely durable yet not indestructible. It resists cracks, scratches and stains very well. However, like any surface, excessive force or pressure from objects can potentially cause damage. Harsh chemical exposure can also permanently damage the surfaces. Reliance Quartz Surfaces are scratch-resistant but avoid using knives or sharp objects directly on the surface. Always use a cutting board.

What's the heat tolerance of Reliance Quartz?

Reliance Quartz can withstand brief moderate heat exposure, however any stone material can potentially crack or discolor from sudden extreme temperature changes, especially near edges. Always use trivets or potholders under hot cookware, appliances, crock pots, etc. **Do not put hot cookware directly** on the Reliance Quartz surface.



Additional Care Tips

Sanitization

- To sanitize Reliance Quartz surfaces, use a 70% isopropyl rubbing alcohol solution or a Lysol Disinfectant spray.

Avoid Harsh Chemicals

- Do not expose Reliance Quartz to products containing Hydrofluoric acid, Ammonia, Methylene chloride, Trichloroethylene or any substance with an extremely high or low pH level. These types of chemicals can etch or discolor the Reliance quartz surface.

No Sealing Required

- There is no need to seal your Reliance Quartz Surface. Unlike porous natural stone, Reliance Quartz is non-porous, so sealers will not penetrate beyond the surface. Over time, sealers can wear off unevenly in high-use areas, causing an inconsistent polish appearance.

Abrasive Cleaners

- Aggressive scrubbing with abrasive, non-chemical cleansers can potentially dull the Reliance Quartz surface over time.

Minimize Sun Exposure - Prevent potential discoloration by limiting prolonged direct sunlight on your Reliance Quartz Surface.

Please note that this guide provides general care instructions. For the most up-to-date and comprehensive information, please visit our website at www.reliancesurfaces.com or reach us at info@reliancesurfaces.com
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