



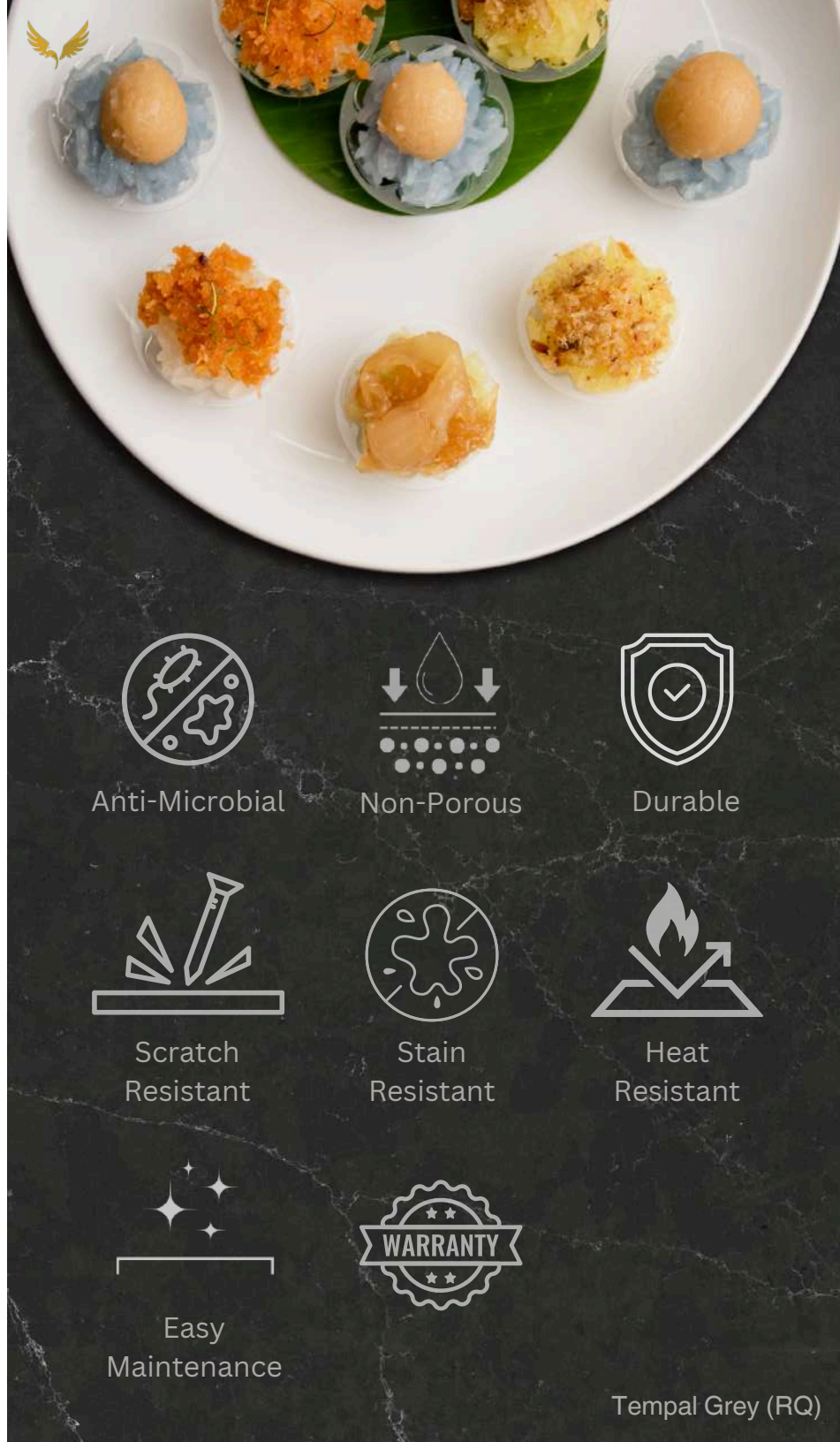
RELIANCE SURFACES

Care and Maintenance Guide

Antonio (RQ)

Reliance Quartz: Effortless Maintenance.

Reliance Quartz surfaces are extremely hard and non-porous, making them exceptionally simple to clean and maintain their pristine appearance. In most situations, a bit of mild soap and water or a gentle detergent solution is all that's needed. For tougher blemishes, apply a non-abrasive cream cleanser like a **Soft Scrub® Liquid Gel with bleach** or a mild degreaser to a damp cloth and wipe over the surface. Rinse away any residue with warm water and dry with a paper towel, leaving your surface renewed! We advise thorough cleaning of your Reliance Quartz surface routinely to maintain that impeccable look.



Anti-Microbial



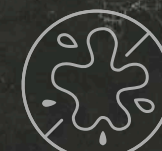
Non-Porous



Durable



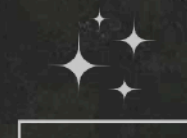
Scratch
Resistant



Stain
Resistant



Heat
Resistant



Easy
Maintenance



Common Household Spills

Common Household Spills Includes stains like:
Ink, markers, paint, grocery bag print etc.

Cleaning Product:

- Soft Scrub® Liquid Gel with bleach
- 50/50 vinegar and water solution

Instructions:

Thoroughly rinse off soap or mild detergent with warm water after use and dry with a soft cloth or paper towel. You can also clean the surface with either a non-abrasive cleanser like Soft Scrub® Liquid Gel with bleach or alcohol using a cloth or towel. To avoid dulling the shine, use only non-abrasive cleansers and rinse fully with water afterwards.

For environmentally-friendly cleaning, a 50/50 vinegar and water solution can be used, ensuring the surface is well rinsed and dried completely.



Graphics (RQ)



Graphics (RQ)





Stubborn Food Stains

Includes stains like: food coloring, herbs, spices, red wine, mustard, coffee, tea, fruits etc.

Cleaning Product:

- Soft Scrub® Liquid Gel with bleach

Instructions:

If needed, generously apply a non-abrasive gel cleanser containing bleach like Soft Scrub® Liquid Gel with bleach to a damp soft cloth (not directly on the countertop). Wipe the area using circular motions, rinsing thoroughly with water and drying with a soft cloth or paper towel.



Carrara K Venato (RQ)



Dried Spills

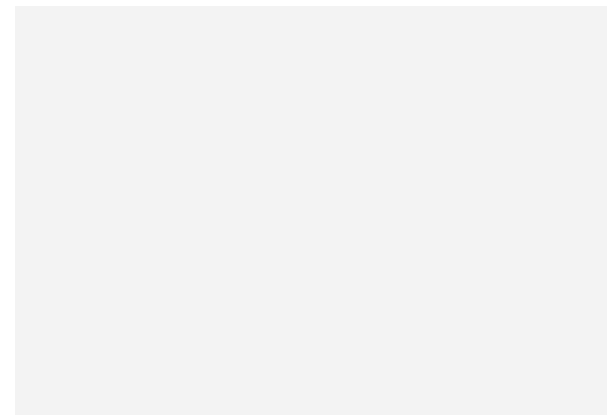
Includes stuck-on messes like: food, gum, nail polish etc.

Cleaning Product:

- Soft Scrub[®] Liquid Gel with bleach

Instructions:

To remove adhered material, first carefully scrape away as much as possible with a plastic putty knife, then clean the surface with a damp cloth to remove any remaining marks or residue. **Do not use abrasive pads** as they can alter the finish of your countertops.



Alaskan Pure White (RQ)



Cosmetics

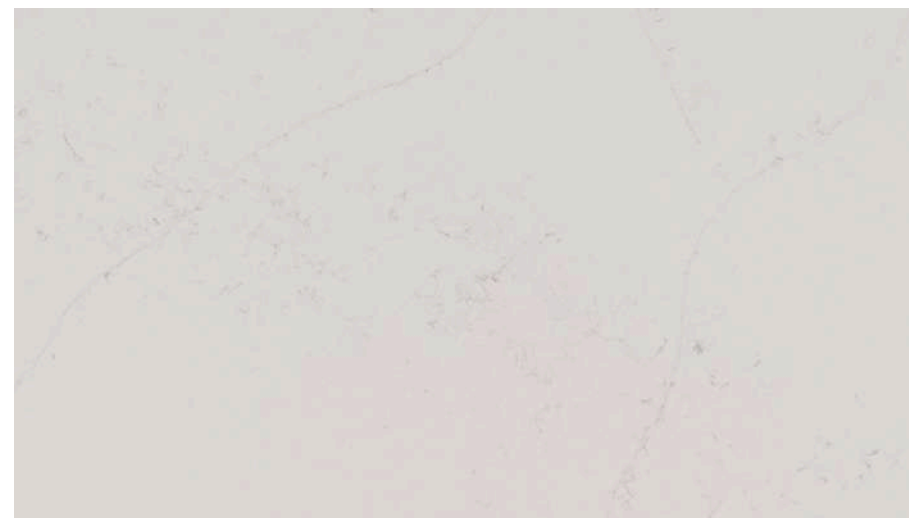
Includes stains like: hair shampoo, creams, makeup etc.

Cleaning Product:

- Soft Scrub[®] Liquid Gel with bleach

Instructions:

Apply the cleaning product to a damp cloth. After letting it dwell briefly, wipe with a clean damp cloth and water, then dry the surface.



Calacatta Brunello (RQ)

Oil Spills (Synthetic / Natural)

Includes stains like: olive oil, canola oil, machine oils etc.

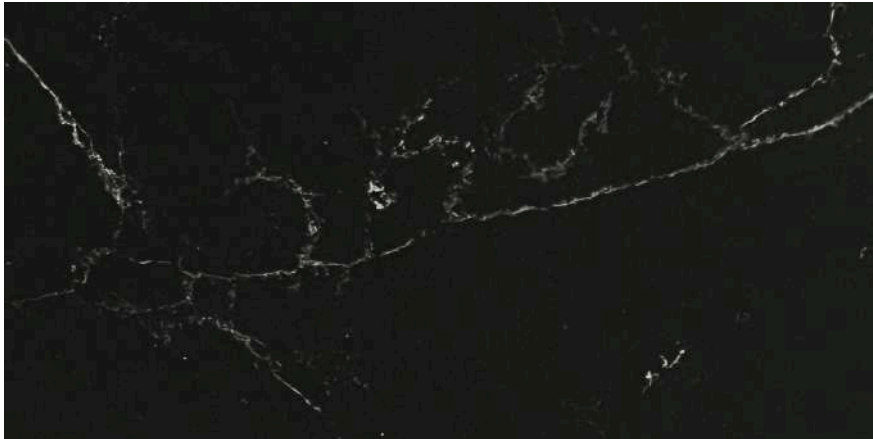
Cleaning Product:

- Soft Scrub® Liquid Gel with bleach
- Mild dish soap

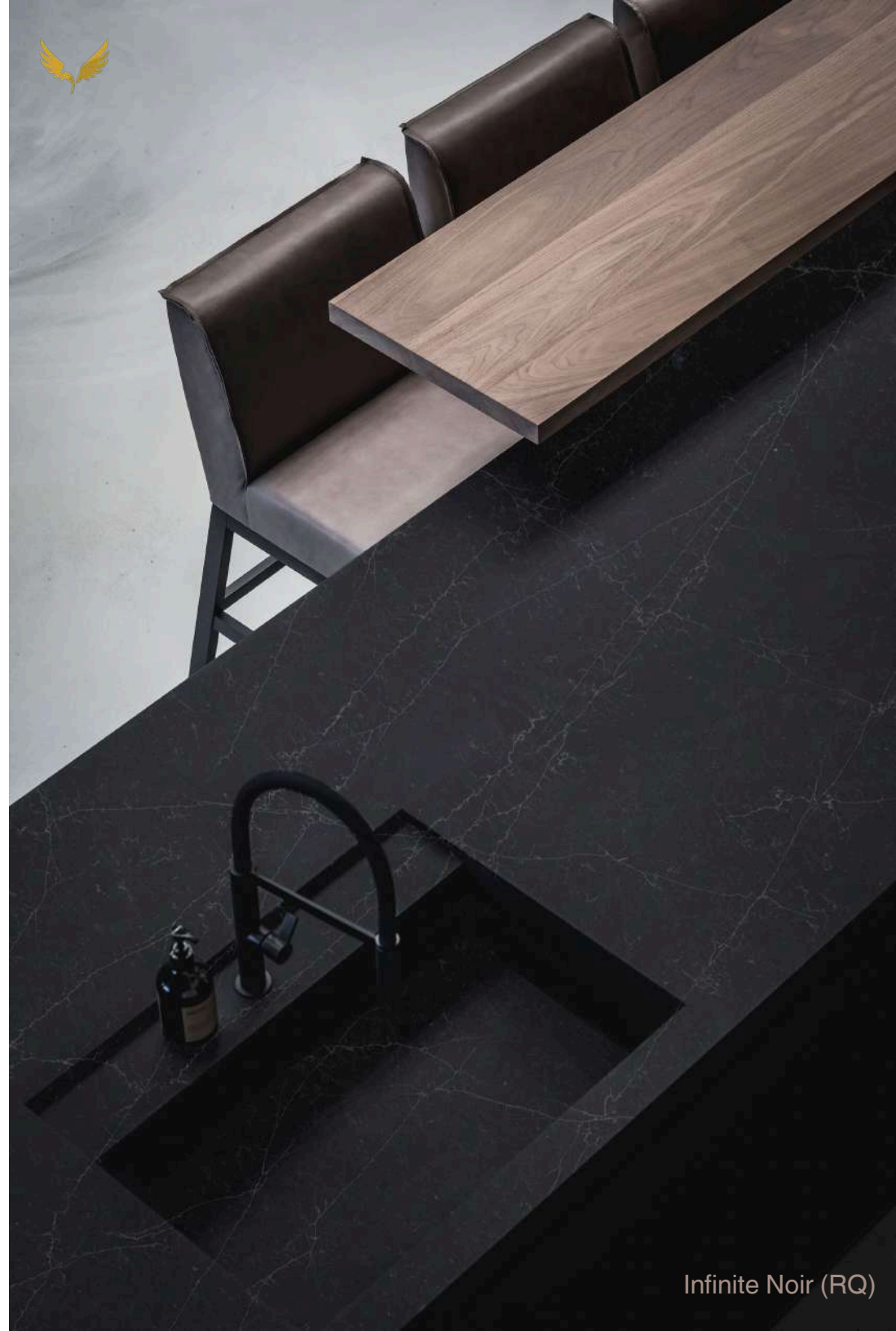
Instructions:

Apply a small amount of gentle cleaning product to the oil spill if needed (soap and water often does the trick) and allow it to dwell for 5 minutes. Wipe clean with a damp cloth and the oil will release easily.

Avoid soaps containing plant oils.



Infinite Noir (RQ)



Infinite Noir (RQ)

Metal and Rust Marks

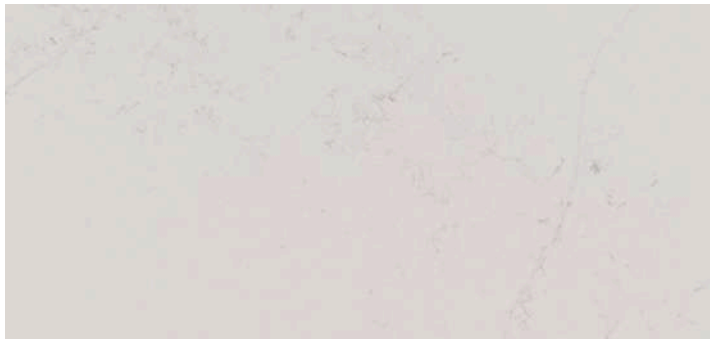
Includes marks from: knives, pots and pans etc.

Cleaning Product:

- Bar Keepers Friend Powder

Instructions:

For **spot cleaning only**. Due to the abrasive nature, use the Bar keepers Friend powder Only like this: Place a small amount on a damp cloth. Using very light pressure, work the affected area with a circular motion, rinsing fully with warm water after. Dry with a soft cloth or paper towel. **Do not use scouring pads.**



Calacatta Brunello (RQ)



Calacatta Brunello (RQ)



Calacatta Marigrey (RQ)

Other Stains

Includes: soap scum, hard water deposits, blood, adhesive residue

Cleaning Product:

- Soft Scrub[®] Liquid Gel with bleach
- Alcohol
- 50/50 vinegar and water solution

Instructions:

A non-abrasive bleach cleanser like the Soft Scrub[®] Liquid Gel with bleach should remove most dirt and spills. For tough or dried-on stains, apply alcohol to a cloth and let dwell briefly before wiping. To remove hard water deposits, treat with a 50/50 vinegar solution before wiping clean.



Calacatta Marigrey (RQ)



What cleaners or chemicals should I avoid when cleaning Reliance Quartz?

Prolonged exposure to harsh cleaning solutions may permanently damage or discolor the countertop surface. Avoid exposing Reliance Quartz to chemicals like oven cleaners, floor strippers, paint removers, oil soaps, toilet cleaners, tarnish removers, furniture polishes, drain products, battery acid, dishwasher detergent, etc. If accidental exposure occurs, immediately rinse with water to neutralize the effects.

No sealer of any kind should ever be used

What is Reliance Quartz's durability like?

Reliance Quartz is extremely durable yet not indestructible. It resists cracks, scratches and stains very well. However, like any surface, excessive force or pressure from objects can potentially cause damage. Harsh chemical exposure can also permanently damage the surfaces.

Reliance Quartz Surfaces are scratch-resistant but avoid using knives or sharp objects directly on the surface. **Always use a cutting board.**

What is Reliance Quartz's durability like?

Heat Resistance Reliance Quartz can withstand brief moderate heat exposure, however any stone material can potentially crack or discolor from sudden extreme temperature changes, especially near edges. Always use trivets or potholders under hot cookware, appliances, crock pots, etc. **Do not put hot cookware directly on the Reliance Quartz surface.**



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Tempal Grey (RQ)



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